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**2018 Alpena County Report
Direct Contacts (Phone, Email, Chat) 365***

15% Receiving Disability 9.3% Over Age 60 4% Veteran 4% Homeless

Referrals:

- 24.9% Utility Assistance
- 23% Housing
- 8% Food/Meals
- 7.1% Income Support/Assistance
- 7% Individual, Family and Community Support
- 5.2% Legal, Consumer and Public Safety Services
- 4.4% Clothing/Personal/Household Needs
- 4.4% Information Services
- 4.1% Health Care
- 3.6% Transportation
- 3% Mental Health/Addictions
- 1.6% Other Government/Economic Services
- 1.1% Education
- 0.8% Employment
- 0.3% Volunteers/Donations

Unmet:

- 6.6% Utility Assistance
- 6.3% Housing
- 2.5% Clothing/Personal/Household Needs
- 1.6% Individual, Family and Community Support
- 1.4% Food/Meals
- 1.4% Income Support/Assistance
- 1.4% Legal, Consumer and Public Safety Services
- 1.4% Transportation
- 1.1% Mental Health/Addictions
- 0.5% Health Care
- 0.5% Information Services
- 0.3% Other Government/Economic Services

***4.3% Increase over 2017 Direct Contacts**