



211 Northeast Michigan
2007 Austin St. Suite U
Midland, MI 48642

Alcona County
211 Activity Report for 2020
215 Connections (Calls, texts, emails, chats)
358 Web Searches

27% Receiving SNAP 13% Over 60 16% Receiving Disability 10% Veteran
24% COVID-19 Related 8% Flood Related

Referrals:

28.372% Utility Assistance
17.209% Health Care
13.023% Housing
10.233% Food/Meals
4.651% Individual, Family and Community Support
4.186% Information Services
3.721% Income Support/Assistance
3.721% Legal, Consumer and Public Safety Services
3.256% Clothing/Personal/Household Needs
2.791% Other Government/Economic Services
2.326% Transportation
1.86% Mental Health/Addictions
0.93% Disaster Services
0.465% Volunteers/Donations

Unmet Needs:

2.326% Food/Meals
2.326% Income Support/Assistance
2.326% Individual, Family and Community Support
1.86% Transportation
0.93% Clothing/Personal/Household Needs
0.93% Utility Assistance
0.465% Housing

DON'T STRUGGLE ALONE! DIAL 211!

211 Marketing materials [HERE](#)
211 Awareness Project Commercials to [share](#)

No matter what. No matter when. 211 is there!

